

## Product Overview

**RADMIN**  
remote control software

### What is Radmin?

Radmin is a secure and reliable Windows-based remote control program, which allows you to work on several computers through a simple and familiar graphical interface.

Radmin allows a user to view the remote desktop and take control over the remote computer's mouse and keyboard. Files can be copied from/to the remote computer in the File Transfer mode and online conferences can be held using Text and Voice chat modes. In addition, Radmin has several other modes, including Telnet, Shutdown and Send Message.

Powered with innovative screen capture technology, the new Radmin 3.1 is by far the fastest remote access software and a leader among the competitors. The key advantage of the program is its rock-stable security, making it impossible to break the data encryption.

Radmin 3.1 was the first remote access program to be fully compatible with Windows Vista™. Its video hook driver successfully passed testing in Windows Hardware Quality Labs (WHQL) and was digitally signed by Microsoft® Corporation.

### Innovative screen capture technology

Radmin 3.1 uses the new Direct-ScreenTransfer™ technology to significantly increase the speed at which video information is transferred from the remote computer.

This technology is specially developed for Radmin by Famatech and makes Radmin dozens of times faster than some of its competitors. The bottom-line technology advantage of Direct-ScreenTransfer™ is receiving information of screen changes not from video RAM, but directly from the remote computer's Windows OS. The use of such development allows, not only a radically-increased update rate per second, but also remarkably reduces CPU usage.



Radmin at work

Controlling and viewing a remote PC just got easier and faster thanks to Radmin. This program lets you connect to any Windows computer that's running the administrator program, to view or remotely control the desktop at an incredible speed over a LAN or the Internet. It deserves a look from anyone even considering remote control or anyone looking to provide these tools to a help desk.

**ZDNET**

"Really awesome speed working remotely (which I do daily). Radmin works at the same speed as if I were at my desk (at least I don't notice the difference). I can multi-task with several programs (ACT, Outlook, Word, Peachtree) on XP Pro at the same time. Very impressive and makes working remotely for my business extremely efficient and best of all - no frustration - now I enjoy working remotely."

*Richard L. Stepkin  
Occupational Audiologist, President  
Enviromed Corp.*

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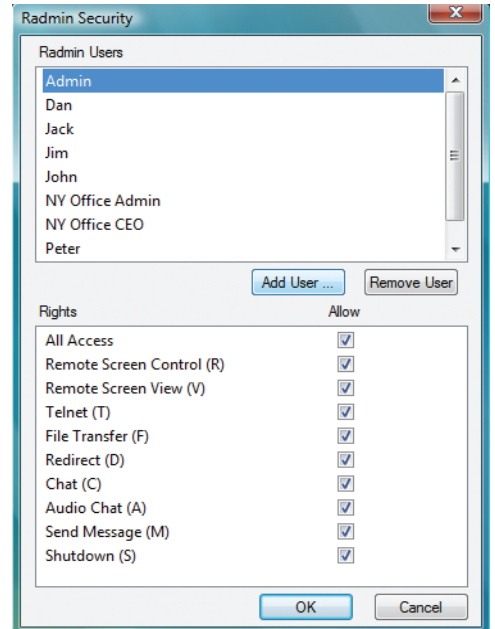
### Maximum security standards

Radmin is referred to among the hacker community as “paranoid-protected software” because of its unmatched security system. Even if the Radmin network packets are intercepted by a hacker they cannot be decrypted for a reasonable time.

Radmin uses its own military-grade user authentication and also offers Windows® security authentication with the support for Active Directory® users when a system administrator can set privileges for different domain users and groups. Kerberos authentication protocol is also supported.

Radmin also offers additional access control features:

- Smart protection from password guessing
- A special IP filter that forbids access from other IP addresses and networks than those of authorized users
- Option to let the remote user accept or decline incoming Radmin connection
- Ability to block any of the connection modes in Radmin server settings



Radmin security settings

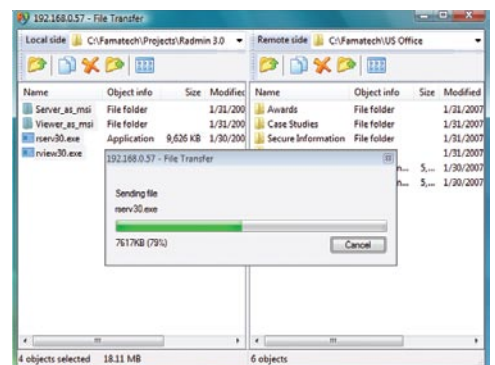
Radmin version 3.0 is a significant upgrade from the previous version. In addition to the many features that make it more powerful and easy to use, the programmers have put security first and foremost in the design process. The result is that they took an application that was already very secure and made it even more secure.

*Informit.com*

### File transfer with “Delta copy” feature

File transfer mode allows copying files from the remote computer to the local one and vice versa. If the connection was broken in the middle of the file transfer, copy operation can be resumed.

You can also drag and drop files and launch executable files on the local side right in the file transfer window.



File transfer window

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### Text and voice chat mode

Radmin 3.1 includes full function text and voice chat systems for communication with remote users. Their rich functionality and user-friendly interfaces provide all the necessary tools for communication with a remote user: everything from simple messages exchanged all the way through to completely controlled virtual conferences.

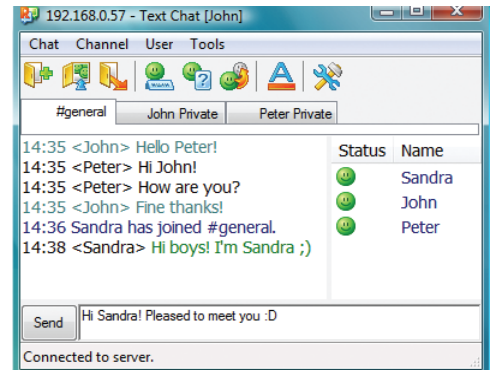
Text chat lets you exchange text messages in real time. Users can hold both common and private discussions. Communication channels can be left open for everyone or password-protected.

Voice chat provides two channel types - public and conference. On public channels, users can speak simultaneously, whereas on conference channels, only one person has the microphone and other speakers are organized in a queue. Conference channels are created for online discussions, briefings and conferences.

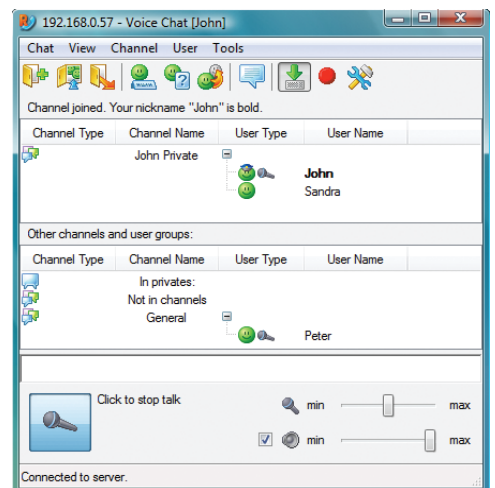
### An ideal solution for businesses

Radmin helps businesses accomplish different tasks such as remotely administering the company's local network, accessing a work PC when on a trip and working from home.

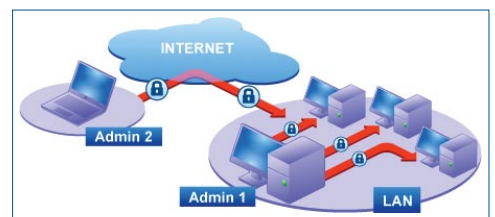
The new Radmin 3.1 includes text and voice chats that allow employees to exchange text and voice messages with each other.



Text chat window



Voice chat window



Using Radmin in a corporate environment

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The advantages of using Radmin in a corporate environment:

- 64-bit Windows operating systems Windows XP, Windows Server 2003 and Windows Vista 64-bit supported
- Proxy-server is supported when activating Radmin Server copy
- Radmin Server now supports Radmin Activation Server, which is a piece of software developed by Famatech that enables system administrators in large local networks to easily deploy and activate Radmin Server
- Text and Voice chat modes that enable users to hold a virtual conference
- Provide access to corporate resources for mobile workers and telecommuters
- Travel expense savings
- Minimal system configuration requirements and CPU usage
- Support of Fast User Switching in Windows Vista™ and Windows XP and User Access Control (UAC) in Windows Vista™
- Attractive price and volume licensing program

### Radmin for helpdesk providers

Radmin is an ideal tool for the technical support staff providing remote assistance to clients.

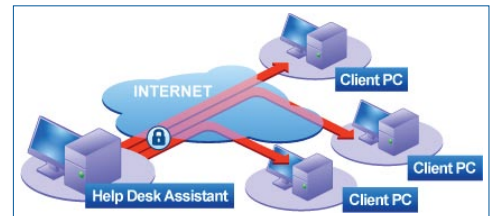
Our new full-featured text and voice chat completely solves the problem of interaction between the technical support staff and remote users. By using Radmin, a technician can connect to remote computers, view the desktops and perform required actions while communicating with the client through the chat function/feature.

The advantages of using Radmin by helpdesk staff:

- Access any PC from anywhere
- Provide timely response to clients' requests
- Increase the quality of helpdesk service by accessing a client's computer directly rather than reading a text description of the problem
- Reduce technical support costs since it is no longer necessary to go to the client's physical location
- Special licensing terms for companies providing helpdesk support to their clients

With its ease of use, quick install and lack of unwieldy bloated features, Radmin offers an administrator unquestionably simplistic, yet remarkably fast remote access to all your Windows clients, whether they're in the next room or across the country

*Kirk Vigil*  
*Redmond Magazine*



Radmin for helpdesk providers

"Had a user complaining he wasn't receiving some e-mails. Used Radmin to check servers, logs, etc. and everything was normal. Used Radmin to connect to user's desktop to find he had setup a rule in Outlook to delete all high-priority e-mails. We still joke with the user about this months later".

*Dave McNeal*  
*ITW Drawform*

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### Radmin for educational institutions

Present-day classrooms are equipped with networked computers using advanced educational software. Teachers could be located anywhere in the world and still effectively communicate with their students. Students are able to attend classes without leaving their homes. All of these conveniences are set up with the help of modern remote control software.

Using Radmin, a teacher can instruct, monitor and assist students directly from a PC without making students leave their own. Radmin software is being used to work with individual students or the entire class when every student is given the same chance to gain hands-on experience.

Key advantages for using Radmin in educational process:

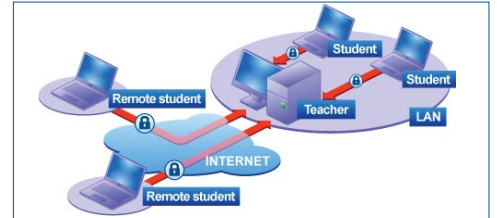
- Real-time desktop collaboration
- Hold virtual conferences using Text or Voice chat functionality
- Remotely engage and assist students
- Deliver hands-on experience to your students
- Avoid expensive investments in hardware for making presentations
- Flexible license policy for educational institutions

### Radmin for home users

With Radmin you can connect to your home computer remotely from anywhere having an Internet connection. You can check your personal e-mail, start file download or help a family member when they need assistance. Conversely, you can log into your work computer and work from home.

Radmin advantages for home users:

- User-friendly interface and ease-of-use
- TrueColor quality support
- Support for high resolution remote computer screens
- File transfer mode
- Latest Vista and Windows support
- Leaves resources for instant messengers, Skype, players, applications and Internet access

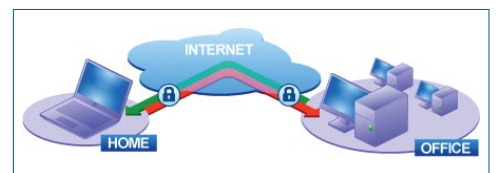


Radmin in educational process

"I am a school teacher with a 17 station network in my classroom. I do not know if I could administer my network without Radmin. I can monitor each computer in the class to protect the kids from going to inappropriate places on the internet. I can keep the kids from messing with the system tools. I can upload, download and install files on each computer right from my desk. I can help the students with their work and remain at my desk so I can monitor the rest of the classroom. I can reboot or turn off each machine right from my desk. The list goes on and on.

Another benefit of Radmin is the low overhead. Many of the machines in my class are old, with slow speed and low memory. Radmin takes very little memory or hard drive space, yet gives me the same control that bigger programs do. Anyway, thanks for a great program."

*Frank Schneemann  
Bonita Vista High School, Chula Vista, Ca*



Radmin for home users

## Product Overview

### Key features

- **Highest speed of work**  
Radmin 3.1 now includes an innovative screen capture technology DirectScreenTransfer™ that provides a blazingly high speed of data transfer of a remote computer's screen. Its special low bandwidth optimization lets you work comfortably even on a dial-up modem connection.
- **Unmatched security level**  
Radmin is widely acknowledged as the most secure solution on the market, owing to the advanced data encryption algorithms and strong password protection.
- **Full compatibility with Windows Vista™**  
Radmin 3.1 fully supports Windows Vista™, including User Account Control and Fast User Switching.
- **64-bit Windows operating systems support (XP/2003/Vista 64-bit)**  
The 64-bit video hook driver has been developed by Famatech and signed by Microsoft Corporation.
- **Multiple connections support**  
Radmin can establish multiple simultaneous connections from several computers to a single remote computer. In addition, a user can also connect to multiple remote computers from one local computer.
- **Ease of installation and activation in a large local area network**  
Free Radmin Activation Server software from Famatech can now be installed in a LAN to facilitate the activation process.
- **File transfer with "Delta copy" feature**  
File transfer mode has been significantly improved and now supports drag and drop, allowing quick and intuitive file copy between computers. If the connection is interrupted in the middle of file transfer, copy operation can be resumed.
- **Multi-user Text and Voice chat**  
New communication modes allow users to chat privately or initiate public discussions.
- **Windows Active Directory® and Kerberos support**  
Radmin 3.1 flawlessly integrates with native Windows security and supports the latest Kerberos protocol.
- **Attractive price and license options**  
Due to the flexible license options and low price, Radmin 3.1 is an excellent tool of choice for businesses, educational institutions and home users.

"Radmin has saved us countless amounts of time that we would have to go to a desktop for a help call. Rebooting servers remotely is also a great plus. Having a file transfer when you are already working at remote server is great also.

This program is worth its weight. Wouldn't think twice about purchasing it again".

*Walter Birney  
System Administrator,  
Michigan State  
University*